

WALG 2024 |Event Booking Terms & Conditions

Bookings: All enquiries should be sent directly to APTTGOLF - ANPHONG TOURIST via head office through email apttgolf@apttgolf.com in Hochiminh City, Vietnam. We will reply to any enquiries within 24 hours.

Prices: Based on the contract

Payment Conditions: A deposit USD 300 or full payment is required upon completion of the registration of the booking. The rest of the amount (if any) must be settled at least 90 days before the tour commences. Failure to comply may result in an automatic cancellation of the reservation and a forfeit of deposit or payment.

Payment Methods: By TTR or Credit Card in advance

Cancellation: Cancellation must be notified before the cut off day or before the deposit and payment, otherwise, a cancellation fee will be applied which is equivalent to the deposit or payment amount. No refunds will be made if any tourist leaves a trip by themselves after the trip began and no refunds will be made for any accommodation, golf games, transport, sightseeing, meals or services not utilized.

Cancellation & refund request must be made in writing/email

before 01 October 2023 : Free of charges

before 01 January 2024 : 30% cancellation charges of the total tour costs

before 01 February 2024 : 70% cancellation charges of the total tour costs

before 01 March 2024 : 100% cancellation charges of the total tour costs

Travel Insurance: Strongly recommended with respect to areas such as trip cancellation, personal baggage, personal accidents, injury & illness. We are happy to assist you with any enquiries regarding travel insurance.

Complaints/Claims: We welcome your feedback. Should you feel dissatisfied with our service, please contact us at csr@anphongtourist.com

Any complaint/claim must be made in writing/email within 2 weeks after the service has been rendered. No responsibility will be accepted in respect to any complaint/claim which has not been made.

Inevitable cause: Neither party should be responsible for any damages caused by inevitable causes, whatever and however, beyond the control of the parties affected by, but not limited to, decrees of the Government or Government Agencies, refusal of Government Authorizations, Court instructions, Act of God, public enemy, strikers, fires, floods, explosions, earthquakes, hail storms, epidemics, riots, war, rebellions, or quarantine restrictions.

APTTGOLF - ANPHONG TOURIST is responsible for the implementation of all services booked by the other party but reserves the right to switch around their itineraries where circumstances demand. To drive a buggy, participants agree to possess a current driver's license and have previous experience driving a golf cart equal to a minimum of four rounds. In the event of an accident, the driver is responsible

for the costs to repair the cart and any property damaged as well as being liable for any personal injury claims. By signing the Indemnity Disclaimer on the tournament entry form or registering online, competitors agree to participate in the World Lefthanded Golf Championship at their own risk. The company may arrange media promotion and publicity before, during and after the Championship. Competitors assent to pictures of them appearing and being used for purposes determined by APTTGOLF - Anphong Tourist. The tournament committee, APTTGOLF - Anphong Tourist, sponsors, host golf clubs and other suppliers of goods and services accept no liability for any death, injury, property loss or damage incurred during or arising out of any aspect of the conduct of the Championship. Furthermore, a certain program & the prices of tour packages may need to be changed due to external causes lying beyond control where the services cancelled will be replaced with those of similar value.